

What's happening?

From 25 November 2011 the Paediatric Assessment Unit on Rainbow Unit will close.

The Urgent Care Centre is staying at Central Middlesex, but the GPs there won't be able to see sick children with conditions such as Sickle Cell or Thalassaemia.

If your child is unwell the best place to take them will be Northwick Park Hospital. The paediatric inpatient unit, Jack's Place, is already there.

This leaflet will help you understand what is changing and what will stay the same after the PAU closes on 25 November.

Who will look after my child?

Your team will still be:

- Dr Cho and Dr Afif, leading the medical team
- Dr Lola Oni, Director of the Brent Sickle and Thalassaemia Centre
- Mairead Geraghty, Clinical Nurse Specialist
- Dr Kofi Anie, service psychologist

Most of the Sickle Cell and Thalassaemia team will work at Northwick Park Hospital with the paediatric doctors and nurses already there, as well as at The Central Middlesex. They will review your child when he/she is admitted.

There will be some new faces too. They will be trained in looking after unwell children with Sickle Cell or Thalassaemia.



Paediatric Sickle Cell and Thalassaemia Outpatients

The Outpatient clinic isn't changing. It will be held every Tuesday afternoon in Rainbow Children's Outpatient Centre at Central Middlesex Hospital.

What will happen to the children who are on the regular transfusion programme?

Children will continue to be transfused at Central Middlesex as usual. A team of paediatric doctors and nurses will be at the Rainbow Children's Unit twice a week so transfusions can be given safely on **Tuesdays** and **Fridays** during opening hours.

If you need to change a planned transfusion or need advice, please call the haematology administration team on 020 8453 2112. They will pass your message to one of the transfusion nurses. Don't forget to leave a number for them to call you back.

Opening times: 8-6pm

Nurse in Charge: Vicky Peploe

Telephone: 020 8869 5360
or bleep 083 via switchboard

What do I do if my child is ill during the working day and needs to be urgently reviewed?

Please do not take your child to Central Middlesex for Sickle Cell or Thalassaemia emergencies.

If you are worried about your child between 8am and 5pm, Monday to Friday (except Bank Holidays), please call the Paediatric Day Care Unit (PDCU) at Northwick Park. It is always staffed with experienced paediatric doctors and nurses.

Jack's Place ward is just next door if your child needs to be admitted.

When you call, ask to speak to the nurse in charge and explain that your child has Sickle Cell or Thalassaemia and is under the care of Dr Afif and Dr Cho.

You will be able to go straight to PDCU to see the doctors there. You can bring your child without calling, but it helps to call ahead so we know you are coming.

To contact PDCU:

Telephone: 020 8869 3131

Telephone: 020 8869 3437

(only between 8am and 5pm)



What do I do if my child is ill at night (5pm-8am) or at the weekend and needs to be urgently reviewed?

Please do not take your child to Central Middlesex Hospital for Sickle Cell or Thalassaemia emergencies.

If you are worried about your child late at night or at the weekend please:

- call the Northwick Park switchboard and ask to speak to the paediatric registrar for A&E, or
- bring your child to Accident and Emergency at Northwick Park Hospital or call an ambulance

You will see the paediatric doctors in A&E quickly so that they can start treating your child straight away. They are always on site. Jack's Place is nearby if your child needs to be admitted.

Always explain that your child has Sickle Cell or Thalassaemia and is under the care of Dr Afif and Dr Cho.

Emergency contacts:

Northwick Park switchboard

- 020 8864 3232
- Ask them to bleep 356

Paediatrics in Northwick Park A&E

- 020 8869 5090

Your views

We realise these are big changes to the service. We expect some things will change again once we know how well these plans are working.

We are keen to hear your views and will be collecting feedback each time your child needs to be seen urgently or is admitted to Northwick Park Hospital. Don't worry – you can give us your feedback anonymously.

Alternatively please feel free to contact the PALS team if you prefer on 020 8869 5118.

Contact us

- **Northwick Park Switchboard:**
020 8864 3232
Ask to bleep the Paediatric Registrar
- **Paediatric SpR bleep: Ward:**
349, A&E: 356
- **Paediatric Area in A&E:** 020 8869 5090
- **Paediatric Day Care (NPH):**
020 8869 3131/3437
- **Jack's Place (NPH):** 020 8869 2528/2529
- **Brent Sickle Cell and Thalassaemia Centre:** 020 8453 2050/2052
- **Haematology (CMH):** 020 8453 2112
- **Medical Day Centre (CMH):**
Paediatric Outpatient Desk:
020 8453 2065
Dr Afif: 020 8453 2121/2311
Dr Cho: 020 8453 2112
Dr Lola Oni: 020 8453 2050/2052
Mairead Geraghty: 07776 145 085
Vicky Peploe, Matron: 020 8869 5360 or bleep 083 via switchboard
Melanie Zurbrugg, Head of Children's Nursing: 07771 663 144
- **Jayne Adams, Divisional General Manager:** 020 8869 5148
- **Patient Advice and Liaison Office:**
020 8869 5118

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The Central Middlesex Hospital Paediatric Sickle Cell and Thalassaemia Service is changing...

From 25 November 2011
How will it affect you?

